
Fwd: Your complaint about Lloyds Bank PLC (Our ref: 20822622)

1 message

David Richard Smith <davidrichard.smith@yahoo.com>
To: nathanparalegals@gmail.com

10 July 2019 at 17:53

Begin forwarded message:

From: Senait <senait_em@yahoo.com>
Date: 10 July 2019 at 17:40:23 BST
To: David Richard Smith <davidrichard.smith@yahoo.com>
Subject: Fwd: Your complaint about Lloyds Bank PLC (Our ref: 20822622)

Sent from my iPhone

Begin forwarded message:

From: "Hall, Lisa" <Lisa.Hall@financial-ombudsman.org.uk>
Date: 9 July 2019 at 15:46:56 BST
To: "senait_em@yahoo.com" <senait_em@yahoo.com>
Subject: Your complaint about Lloyds Bank PLC (Our ref: 20822622)

Dear Mrs Woldetsadik

I have been considering your complaint today and noted that your husband stated he had the funds from various sources before he paid them into your account.

I would be grateful if he can provide proof of where the funds came from ie a copy of the bank statement showing a withdrawal of £5000, £5550?

I would also be grateful for confirmation of what the funds were to be used for as I understand that you are in financial difficulty.

Kind regards

Lisa Hall | adjudicator | 020 3069 6654

Financial Ombudsman Service | Exchange Tower, London, E14 9SR

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